CENTARA

Centara is one of the fastest point-of-sale systems on the market. **Lower total cost of ownership and improved productivity** are the main elements to look forward to when setting up Centara.

Flexible on-screen menus and tailormade manager functions along with **extensive reporting abilities** and reliability, give Centara the leading edge managers are searching for when choosing a system.

Intuitive design and user interface cuts down training time enabling managers to make the most of the system and allows for effortless sales, adding items or adjusting prices.

The system operates on most known POS hardware and easily communicates with other software.

RAINCHECK

By using Raincheck, businesses are able to grant their customers secure purchases of items that are neither in stock nor at hand, and might not even be in production yet.

Raincheck enables the clients to ultimately acquire the equipment or furnishings they desire.

Raincheck can be created at the till and in the Raincheck manager data viewer, all submitted data can be viewed along with the items in transaction and payments.

The following parameters are found in the viewer:

- Raincheck Id
- Store name
- Day created
- Due date
- Client name
- Telephone
- Email
- Total value tax amount
- Status
- Language
- Operator Id
- Operator name
- Items in transaction
- Payments

OFFER RAINCHECK TO YOUR CLIENTS

Raincheck allows stores to provide customers with the opportunity to place orders for articles for future delivery at a pre-arranged price.

This may also be used when a customer wants to reserve an item and collect it at their convenience.

Automatic notifications are emailed to the customer when the status of a Raincheck changes or it is ready for pickup.

CENTARA

The goal of every business owner is to generate repeat business and to entice the customers to come back over and over again. HBI has designed the Raincheck solution with this idea in mind.

By choosing Raincheck, the business owner or manager is able to meet the customers' needs, and allows them the freedom of shopping at their own pace with quality assurance.

In Raincheck the security is guaranteed by operator permissions. Those can be modified to only allow a select group of individuals to create and/ or handle Rainchecks.

PRECISE AND FLEXIBLE APPLICATION
The intuitive actions and configurable interface make Centara POS exceptionally easy to use and allows new staff to get comfortable with the use of the system within minutes.

EASY TO CREATE A NEW RAINCHECK AT THE TILL
Building the Raincheck item list is done by drop and drag action. To seek an item, the search boxes above the item list are used to key in either item numbers or descriptions.

MANAGING RAINCHECK
The system allows adding and deleting Raincheck items, changing prices, and quantity. Dragging and dropping items on to the list, or deleting items. In the event a price needs to be changed, the cursor is placed in the relevant line and new data entered.
The client details may also be edited by using this function.

EMAIL COMMUNICATIONS OVERVIEW
After the Raincheck has been created, an automatic email is generated in the system and sent to the client.
The system generates emails when
- changes have been made to the original Raincheck list,
- payments are received,
- the Raincheck items are ready for pickup.

SUPERIOR PERFORMANCE – ALL THE TIME
Centara has built-in redundancy features that allows staff to keep handling customers even if other connected systems go offline.
Centara is based on Microsoft SQL and .NET technologies and is certified ARTS data model conformant. The technology platform guarantees a reliable and proven architecture.

HBI

50.000 POS in over 60 countries